

## iFinder Universal Search for Confluence



### Turn your Intranet into a knowledge portal

iFinder5 elastic replaces searches in Confluence with a comprehensive, professional search across all relevant data sources.

Whether it be as a company wiki or Intranet – many companies use Confluence from Atlassian. Project managers, developers and sales staff use it to store content, share information, manage projects or document processes.

However, searching with Confluence can often be a bit of a gamble. In most cases, a number of different search terms can be used to find the same information. The integrated search function in Confluence is restricted and does not support

special characters or umlauts for example. Searching for a colleague called “Peter Müller” can result in an empty list of hits. Multiple-word terms are not recognized either. As a result, searching for “handbook” will not return hits for “book”.

With iFinder5 elastic, IntraFind Software AG replaces searches in Confluence with a professional, intelligent search. This makes the Intranet a central knowledge portal for companies, providing staff with all the information they need for their work. The improved search not only makes it easier to find all of Confluence’s own content. The central iFinder search can also link in other data sources such

as file shares, Jira or Exchange – and compile all information from all connected data sources in Confluence as a central starting point for a search.

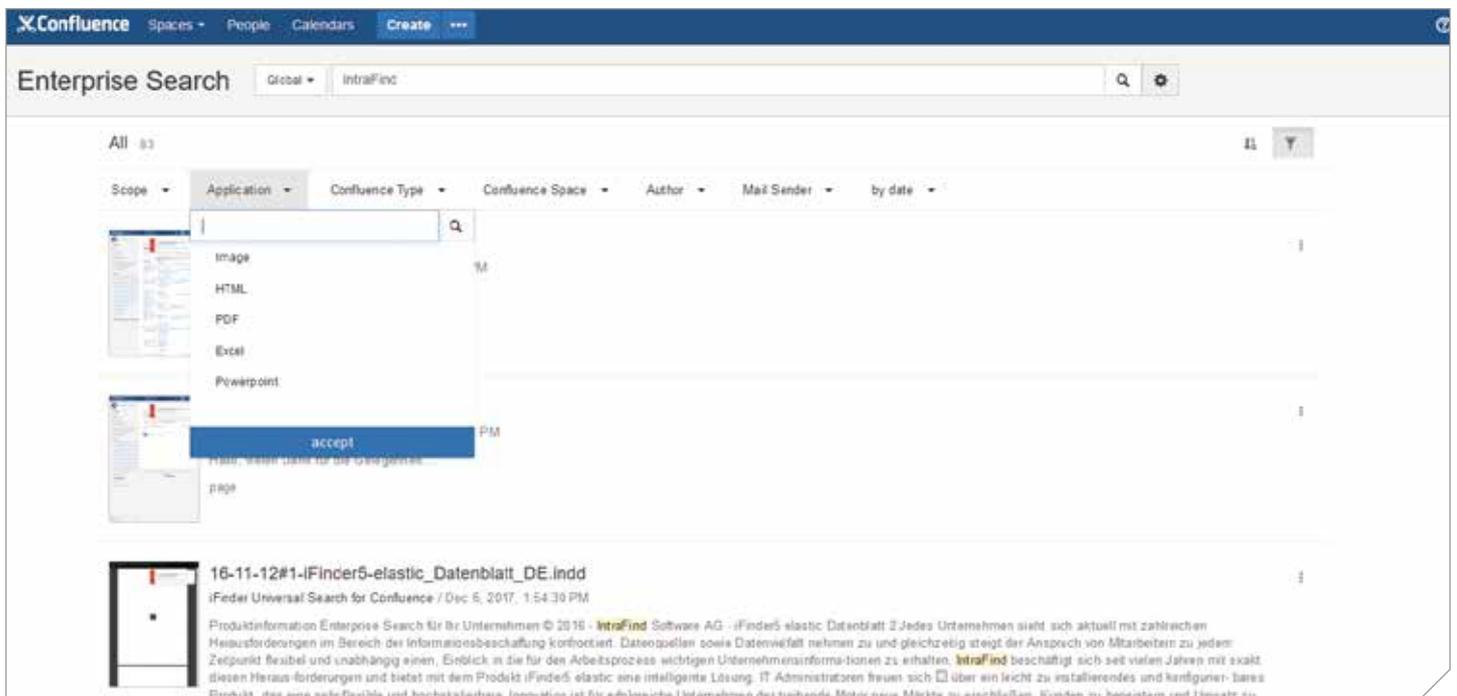
Virtually any data source (whether in-house or for example cloud applications) can easily be linked into iFinder. Best of all, the software does not need to be laboriously integrated into Confluence for each individual project – it is quickly and easily installed as an add-on.

## Take advantage of the iFinder Universal Search for Confluence:

- **Comprehensive search:** Not only data from Confluence are linked into the search, other data sources from file shares and Jira are too. There are also 60 further connectors to content sources which are of relevance within your company.
- **Linguistics:** Support for special characters, measurement units and umlauts, recognition and splitting of multiple-word terms, normalizing the search terms to its basic form which means that when searching for “book” results for “books” or “quality management handbooks” are shown too.

- **Autocomplete:** When entering a search term, the term is completed and typing errors are corrected. Exact or fuzzy autocomplete with a rights check ensures a high level of usability for the user.
- **Rights check:** The relevant user rights in Confluence (or from the other connected data sources) are taken into account correctly when searching. Users carrying out a search only see the results that they are entitled to see.
- **Clear list of hits:** Direct access to the documents possible, hits in the document highlighted in color, if documents have a number of pages, jump markers take the user to the search result on the correct page.

- **Search filter:** A multitude of search filters allow quick drill downs in large quantities of data. We provide completely new search filters here, for example the language of the document or the application name. The filters can be combined with each other. Naturally, a number of filters can be used at the same time.
- **Crosslingual search:** Search terms are automatically translated into the corresponding terms in other required languages and added to the search query.



With iFinder5 elastic, the search can be limited to certain parameters such as Scope, Application, Author and Mail Sender.

## WHAT WE OFFER YOU:

### iFinder5 elastic as an integrated search in Confluence:

- ✓ The search field in Confluence is replaced by an intelligent iFinder5 elastic search field

and/or

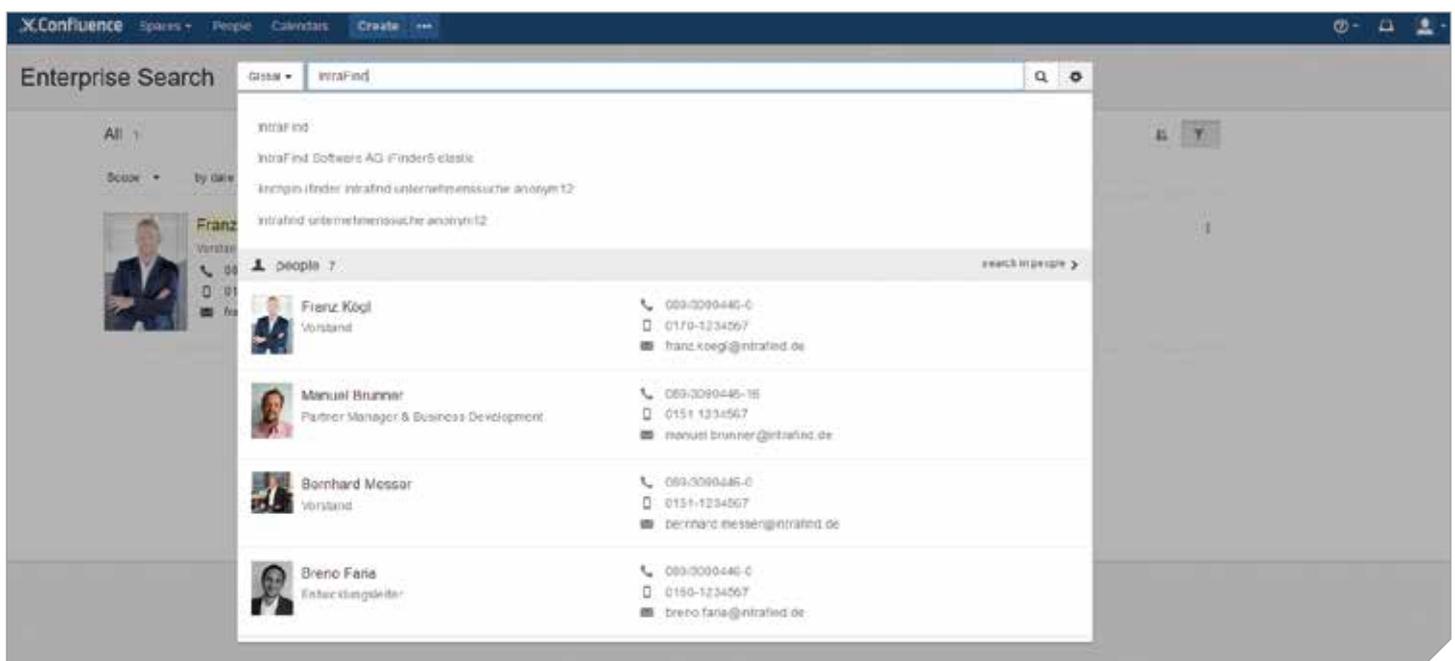
### iFinder5 elastic as a standalone search:

- ✓ Confluence integrated as a data source which can be selected when searching: Ideal for companies that want to link in other data sources to iFinder5 elastic and for staff who need information from Confluence but do not work with it.

### Take advantage of the flexible iFinder5 elastic user interface:

- ✓ **Integrated into Confluence**
- ✓ **Can also be integrated into other applications**
- ✓ **With a special knowledge worker GUI offering a wide range of functions**
- ✓ **With a barrier-free interface**
- ✓ **Can be used as a mobile app**

Depending on the research scenario, the member of staff can use various user interfaces and switch between them.



With iFinder5 elastic, the search can be limited to certain parameters such as Scope, Application, Author and Mail Sender.

**THE BENEFITS FOR YOU:**

- **Single Point of Information:** Search for company knowledge and content via a central entry point.
- **Make better use of Intranet knowledge:** Thanks to the wide range of functions offered by iFinder5 elastic, members of staff can find all relevant information in all languages.
- **Better distribution of knowledge:** The user does not need to know where a specific document on a particular topic is. As a result, knowledge is not lost in the depths of Confluence.
- **Better user experience:** Clear hit lists, intelligent filters and jump markers allow the relevant content to be found quickly and easily.
- **Can be used throughout companies:** As a standalone search, even members of staff who do not work with Confluence can search for information in it.
- **Better overview of company data:** The hit list shows the user the exact sources of content and the area of Confluence that the content is from.

**About IntraFind Software AG**

As an independent software vendor IntraFind develops products and solutions for easy searching, finding, and analyzing of structured and unstructured information across all available data sources of a company. Key aspects are full-text search and the complete range of text analysis and machine learning methods, natural language processing (NLP), combined with the possibilities of graph databases for Big Data Analytics. The IntraFind solution spectrum ranges from simple search in an application, across enterprise search, knowledge management, big data analytics to specialized, search-based applications as well as text analysis and tagging solutions (content analytics). Renowned IntraFind clients include: AUDI, Bosch, BMW, Fraport, German Federal Armed Forces, MAN, MTU Aero Engines and ZF Friedrichshafen.

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**IntraFind** develops products and solutions for the efficient searching, finding and analyzing of unstructured, semi-structured and structured information across all available data sources of a company.

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